GET ACCESS TO THE FULL COURSE TODAY



Category: **Customer Service**

No. of Modules: **03**

No. of Parts:

No. of Quizzes: **03**

12



INSTRUCTOR'S PROFILE



With over 14 years of diverse industry experience spanning FMCG, Manufacturing, Education, Healthcare, and Retail Pharmacy Chain sectors, Huzair brings a wealth of knowledge and expertise. He has held positions in renowned organizations such as National Foods, Lucky Cement, Aga Khan University, Aga Khan University Hospital, and DVAGO

As the founder of Navigation Management Consulting, Huzair is deeply committed to enhancing both mindsets and skill sets, guiding individuals and organizations towards meaningful achievements. His dedication to this mission is reflected in his professional journey and his steadfast support for clients. Whether through coaching individuals or consulting with organizations, Huzair is driven to empower others to realize their full potential and succeed in their endeavors

WHO SHOULD GET ACCESS TO THE COURSE?

This course equips professionals with practical skills, enhancing their effectiveness and career growth. It drives success through actionable knowledge

- Sales Professionals
- Brand Managers



Call Center



COURSE DESCRIPTION:

Developing and sustaining successful relationships is a vital skill for personal and organizational success. It's essential to understand how to identify and establish connections with the right individuals in your organization to broaden your professional network. Effective relationships with peers contribute significantly to personal and organizational success. This course guides participants in identifying and connecting with important peers within their organization, leveraging diverse expertise, institutional knowledge, and networks. It emphasizes the development and maintenance of strong, mutually beneficial relationships in any environment.

LEARNING OBJECTIVES:

- Classify the political styles of individuals in the workplace
- Recognize the benefits of identifying key peers
- Identify the characteristics of key peers
- Recognize ways to adjust to various work styles of peers

PEER TO PEER RELATIONSHIP



SYED HUZAIR

- INTRODUCTION
- MODULE 1
 - Why it Matters
 - Increased Productivity and Perforamnce
 - Increased Retention
 - Enhanced Team Morale
 - Increased People Engagement
- MODULE 2
 - How Can We Build Relationships With Peers
 - Follow Your Promises
 - Connect Beyond Task List
 - Appreciate and Recognize Your Peer
 - Remember to listen
 - Avoid Judgement
- MODULE 3
 - How Can We Improve Peer Relationships
 - Heart to Heart Conversation
 - Offer Support and Help
 - Meet In Person
 - Have Fun!

BizKademy at a Glance

About Us

- Tech-Driven L&D Company
- 20 Years of Experience
- Empowering Workforce by Capacity Building

Our Offices

- 86 Sheikh Zayed Road, Sharjah, UAE.
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- Chamber 13, RJ, Gulshan e Igbal, Rashid Minhas Rd.
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Contact

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What We Do?

LMS

- Batches and Cohorts Creation
- Multiple Course Enrollment
- Setting Timelines
- Full Content Moderation
- Assessments and Ouiz
- Gradebook
- Leader Board
- User Friendly

Video Production

- Video Production
- Text Animation
- Character / Material Animation
- Glassboard Technology
- Chroma Studio
- SCORM Technology

Courses

Readymade Courses

- Bilingual
- Unilingual
- Versatile Topics
- Self-Help
- Communication Skills
- Technical Skills
- People Management

Courses

Customized Courses

- Need Analysis
- Brainstorm
- Ideate
- Instructional Design
- Assessments and Ouizzes
- Get High Tech Support

Assessment Centre

- Assessment Creation
- Invite Candidates (via Link/Email)
- Customizable Tests

- Cheating Prevention
- Flexible 2-Way File Upload
- Real-time Results

Time Master

- Detailed Time Analytics
- Timezones / Shifts Management
 Universal Solution
- Productivity Reports

